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Heijmans Business Update

ROADSHOW BOOKLET, FEBRUARY 2021, BASED ON 2020 ANNUAL RESULTS



Key figures FY 2020

(x \in 1 million)	H2 2020	H2 2019	2020	2019
Revenues	907	870	1.746	1.600
Underlying EBITDA *	44	42	85	78
Result after tax	25	15	40	30
Earnings per share (in €)	1,14	0,69	1,85	1,40
Order book	1.946	2.124	1.946	2.124
Net debt (cash)	-37	30	-37	30
Solvency	29%	25%	29%	25%
Number of FTE	4.707	4.595	4.707	4.595

* Underlying EBITDA is the operating result before depreciation, including EBITDA from joint ventures, excluding write down on property assets, restructuring costs, book result on sale of subsidiaries and the contribution of assets to newly founded entities, and costs of soil remediation related to the sale of industrial parks.

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HEIJMANS ONE

Company profile

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COMPANY PROFILE

History

1923 - founded by Jan Heijmans as Infra company 1945 and beyond - strong growth following WWII 1960's - diversification towards residential building 1980's - diversification towards property development 1993 - listing on Amsterdam Stock Exchange 1993/2007 - strong growth through acquisitions 2008/2009 - reset strategy, start of restructuring 2013 - strategy building spatial contours of tomorrow 2017 - divestment of foreign subsidiaries 2019 - strategy better, smarter, sustainable ĥe<mark>ij</mark>mans



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COMPANY PROFILE

Heijmans at a glance

- Building on and bundling initiatives that fit the longterm ambition: creating a healthy living environment, and being aware of our own social responsibility;
- Creating added value by offering the client an ٠ integrated approach with focus on quality;
- The activities of Heijmans in the field of Living, ٠ Working and Connecting are organised within three business areas: Building & Technology (Residential / Non Residential), Property Development, and Infra.

Approximately 4,500 employees work on a daily basis for • these business segments in the Netherlands. More than 99% of these employees are covered by a collective labour agreement.

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- Ambition to achieve a leading position on quality, ٠ sustainability and profitability, resulting in:
 - The best choice for clients: \geq
 - Innovation and focus on sustainability;
 - Above-average long-term yield for shareholders;
 - Being attractive and inspiring to employees.

Top 10 Dutch construction companies (excl foreign companies, incl dredging companies)

			Turnov	er (x € 1,0	000)	EBIT	(x € 1,	000)
			2019	2018	2017	2019	2018	2017
1	1	Koninklijke BAM Groep	▲ 7.209.089	▲ 7.207.751	6.603.706	V 0,7%	1,5%	0,4%
2	2	VolkerWessels	▲ 6.642.000	▲5.924.000	5.714.000	• 2,7%	7 2,7%	3,3%
3	3	Koninklijke Boskalis	▲ 2.644.600	2.569.549	2.337.205	▲ 4,2%	▼-15,6%	6,6%
4	5	Strukton	▲ 1.855.231	▼ 1.779.117	1.916.386	▼ 0,3%	▼ 0,9%	1,7%
5	6	TBI Holdings	▲ 1.849.982	1.772.914	1.708.155	▲ 2,2%	▲ 1,6%	1,1%
6	4	Van Oord	▼ 1.643.767	1.876.000	1.530.265	▼ 5,4%	7,6%	8,1%
7	T	Heijmans	▲1.600.235	1.579.132	1.487.274	▲ 1,8%	▼ 1,4%	3,0%
8	8	Dura Vermeer	▲ 1.504.245	A 1.337.478	1.183.229	▲ 3,0%	▲ 2,5%	1,8%
9	9	Van Wijnen Groep	▼ 954.012	A 982.405	820.991	▲ 2,5%	▼ 1,2%	2,1%
10	10	Ten Brinke Group	▲ 903.835	▲ 806.457	699.380	▲ 15,8%	▲ 14,8%	13,2%



Restructuring provides potential

Following the credit crisis and several project losses, Heijmans has gone through a strategic restructuring process since 2009:

- Focus on core activities in the Netherlands
- Divestment of all foreign operations
- Reduction of strategic land bank positions

- Streamline organisation with centralisation of activities
- Improve contract, risk and project management through "Improve the core" and "Focus, Discipline, and Excellence" program
- As all divisions returned to profitability since 2018, the company is now well positioned for the future

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COMPANY PROFILE

Competitive strengths

Heijmans' multidisciplinary integrated approach is a major differentiator in the market. Through its centralised business model there is a high level of standardisation of processes and procedures, including BIM, SAP ERP system, and procurement.

Leading industry player in digitalisation, safety, and sustainability

With an established Risk Office, risk management is prioritised throughout all stages of projects, from acquisition until completion.

Living (Residential and Property Development)

- Development of urban and rural areas in both small and large-scale projects
- Combining creativity and customer focus with strength on realisation
- Focus on complex renovations and transformations
- Standardisation of concepts (e.g. Huismerk Huismerk, Heijmans Wenswonen) and innovative solutions (e.g. Heijmans ONE / Smart Cities / BeSense)

Working (Non-Residential)

- Combining construction with technical services in integrated projects throughout the entire lifecycle
- Niche position in cure, higher education, data centers, governmental sector with focus on long-term relationships including maintenance

Connecting (Infrastructure)

- Top player in Dutch market with value added proposition that includes several specialisms (asphalt production, cables and wires, clamping / replacement techniques, and asset / traffic management)
- Focus on both regional and larger/integrated projects





Maanwijk Showcase - Leusden

COMPANY PROFILE

Living: Property Development

Property Development focuses on area development of both large and smaller-scale projects in urban and out-of-town areas. It fulfills the role of both initiator, developer and seller of (mainly) residential properties. It conducts its activities from four different offices under central management. In-depth knowledge of area development is combined with the latest developments towards smart cities and energy generation. Within Property development we focus on both new-build contracts and (inner-city) transformation assignments.



* As of 1/1/2018, Residential and Non Residential were brought under central management and the name was changed into Building & Technology

Living: Residential

Residential Building operates from five regions under central management. Its prime activity is new-build, but it also includes the restoration, redevelopment and renovation of houses, with maintenance and services a specific growth area. Being both Property Development and Residential Building experts, clients can be offered outstanding conceptual and construction skills. This enables us to realise complex city centre transformations, as well as new serial development projects. Roughly 50% is now being built as standardized 'home brand' houses.



* As of 1/1/2018, Residential and Non Residential were brought under central management and the name was changed into Building & Technology

Working: Non Residential

Non-Residential designs, creates and maintains high-quality electro-technical and mechanical installations ('Services'), with a growing portion of long term maintenance contracts. It also realises large-scale and complex construction projects in the market segments of health care, high-tech clean industry (such as laboratories), commercial property, (semi-)governmental organisations and data centers ('Projects'). Our unique quality is our integrated approach of design, construct and maintain capabilities, especially in projects with relatively complex requirements with regard to installation technology.





Connecting: Infrastructure

Infra focuses on the construction, improvement and maintenance of the Dutch road infrastructure and public spaces, including related installations and on-site objects. This includes roads, viaducts, tunnels, locks, water treatment plants and work related to cables, pipelines and energy supply. It also involves technical work to make roads and public spaces safer, such as traffic management, lighting, camera and referral systems. The in-depth and varied engineering skills and execution capabilities enable an integrated approach to infra projects in which design, execution, management and maintenance connect seamlessly.



DRINKING WATER PIPELINE - LOOSBROEK

Strategy

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STRATEGY

Strategy 2019 - 2023

FROM		ТО	
VISION: SPACIAL CONTOURS TOMORROW	OF	STRATEGIC AGENDA BASED ON 3 MAIN THEMES	8 STRATEGIC THEMES TRANSLATED INTO OPERATIONAL KPI'S

Developments within Heijmans

 To build on 'Focus, discipline, excellence' strategy of 2018-2019 to further enhance risk management, operational kpi's and balance sheet: "Better"

Developments outside Heijmans

 Continuous developments within society and construction sector need to be monitored closely. Developments in the field of digitalisation, and innovative production technology require us to make our operations "Smarter". Commitment to making the built environment more "Sustainable"



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STRATEGY

Strategy 2019 - 2023: "Better" and "Smarter"

Better

Strategic theme	Bold statements	Concrete goals
Safety	We work safely or we do not	We won't be satisfied until we have 0 accidents
	work at all	IF rate < 1 in 2023
		In 2023 we have reached stage 4 of the 'safety ladder' in all our business segments
Risk management &	All projects are predictable	In 2023 we are predictable as all our large projects end within it's initial margin bandwidth
Process Improvement	and contribute to profit	In 2023 all our projects contribute to profit
Quality of the	We are the number one	We reduce the number of employees who leave against our wishes by 50% every year
Organisation	employer in our sector	We reduce the illness leave by 5% every year
		In 2021, we have a higher employee engagement score than in previous year

Smarter

Strategic theme	Bold statements	Concrete goals
Digitalisation	Digital construction is as	Every project we work on has a digital twin in 2023
	important to us as	We succesfully introduce 5 data driven services to the market each year
	physical construction	The number of memberships from data driven services grows with 50% each year
Production	We will work more frequently	In 2025, we have - compared to 2020 - moved 50% of on-site hours spent to off-site
Technology	on the basis of standardised	hours spent
	processes and products	

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STRATEGY

Strategy 2019 - 2023: "Sustainable"

Sustainable

Strategic theme	Bold statements	Concrete goals
Energy	Our production is CO2-neutral	As of 2023, Heijmans is CO2 neutral. We offset any residual value
	and we create energy-neutral	In 2023, we can produce without emission, in 2030 this is the objective in all our projects
	solutions for our clients	In 2023, we can deliver energy-neutral solutions for our clients
Materials	We are targeting 100% circular construction in 2023	In all our quotes we calculate the environmental performance . In 2023, those scores will be included as standard in all our quotes we offer to clients
		In 2021, all packaging in our construction projects will be 100% reusable of recyclable
		In 2023, all our houses will be 100% circular. In 2030 this will also apply for apartments
		In 2023, we will use circular asphalt and concrete, in 2030 it will be used in all our projects
Space	We develop blue, green and	In 2021, all our are developments are awarded a Greenlabel A rating
	safe!	In 2023, all our interventions in the built environment result in an improvement in local biodiversity, climate adaptation and safety
		Each year, we will introduce our newest solutuons in three projects that will serve as show case for a healthy environment



STRATEGY

Strategy Property Development

Long term goal Property Development: stable EBITDA-Margin of 6-8%

- Strong demographic growth fundamentals hampered by various regulatory issues that impact pipeline, including designation of new development areas by government, changes in environmental law and private quality assurance law, sustainability requirements (BENG, Heat Act), and nitrogen issue.
- Result: stabilisation in 2019-2022 era, but healthy prospects thereafter due to shortages of houses
- Turnover mix:
 - Suburban areas (mainly via land bank) vs inner-city developments (1 on 1 / tenders): 50/50
 - BtC (private individuals) vs BtB (investors / social housing): 60/40, enforcement customer process
- Growth in integrated area development, in which we can differentiate by adding new positions that require state-of-the-art solutions for energy generation and sustainability > towards smart cities
- Early stage involvement of Residential for the execution of projects, with increased focus on standardised home brand labels to increase operational excellence and affordability for clients
- Integrated approach in urban (piled) projects: close cooperation non-residential and civil engineering



STRATEGY

Strategy Building & Technology

Long term goal: stable EBITDA-Margin of 4-6%

- As of 1/1/2018 Residential and Non Residential were brought under central management and merged into "Building & Technology", with commercial focus based on core competencies:
 - Services: armed with its installation expertise, B&T is looking to forge more multi-year client relationships (non-residential) through the acquisition of long-term service contracts
 - > Non Residential Projects: focus on specific market segments with high level of knowledge and added value, such as laboratories, healthcare (cure) and data centers
 - > Residential: construction of residential buildings, primarily for Property Development
 - Multi-functional high rise (piled) construction: combination of residential and non-residential skills to serve high growth for high rise (>70m) residential buildings in innercities
- Residential: Growing importance of concepts and process standardisation: >50% of production
- Non-Residential: BeSense example of smart and efficient maintenance
- · Growth foreseen in renovation and maintenance, and respond to increased focus on sustainability



STRATEGY

Strategy Infra

Long term goal: stable EBITDA-Margin of 4-6%

- Balanced portfolio of centralised projects, regions / asset management, and specialisms, each roughly 1/3 of turnover
- Focus market: Mobility (mainly line infrastructure), Energy and Urban areas
- Focus on safety & innovation including digitalisation, energy and reducing ecological footprint
- 2017 and 2018 were dominated by derisking of loss-making projects acquired in 2011-2015
- Since then, successful turnaround of business profile and profitability was made:
 - Change in turnover mix changed to targeted levels, with large projects max. 10% of annual infra revenues, and strong partners based on balanced risk distribution
 - New management structure with increased focus on leadership, predictability, and risk control
 - Profitability rose to targeted levels in 2020, strong decrease in bandwidth of project results
 - Realisation cost reduction to become more competitive and efficient
- Pipeline centralised projects affected by nitrogen and PFAS issues, but good prospects in other areas



STRATEGY

Focus on innovation

Investing in smart technological concepts / sustainable solutions within business segments:

- Creating competitive advantage towards clients;
- Improving future margin potential because of increased added value and focus on marketability;
- Being an attractive and interesting employer where new initiatives can and will be rewarded.

In cooperation with clients focused on marketability

Examples of innovations:

- Heijmans ONE portable house > 200 houses now sold;
- Hydrofit sewer relining > several projects realised;
- BikeScout and Crosscover: warning system to improve safety of cyclists and pedestrians, several locations;
- Smart living concept: standardised 'home control' in all family homes;
- Brainjoint: low maintenance expansion joints in overpasses and bridges that can't be heard, felt and seen;
- Smart and efficient building management by using sensor technology to generate data on comfort (Be Vital, Be Safe), occupation and usage (Be Sense, Be Energized, Be Clean): 10,000+ sensors installed;
- Energy generating noise barrier ('Solar noise barrier');
- Recoflex Self healing' asphalt concept;
- Smart traffic management system Enschede / Almelo;
- Smart city developments in Maanwijk Leusden;
- Tyre pressure monitor;
- Light reflecting asphalt / barriers (reduce costs of lighting).



ZUIDERHAVEN, HARLINGEN

Environmental Social Corporate Governance

ESG - rankings

	Ranking	Institute	Position / Score
1	Forrest50	FSC	2 nd
2	Carbon disclosure	CDP	В
3	Transparency benchmark	Ministry of Economic Affairs & Climate	12 th
4	ISO 14001	Kiwa	N/A
5	CO2- Performance ranking	Kiwa	Level 5
6	Score card EcoVadis	EcoVadis	Bronze medal
7	VCA	Kiwa	N/A
8	Sustainability Performance of NL Listed Companies	VBDO	80% - 83%

We have embedded the importance of ESG criteria in our strategy "better, smarter, sustainable". Several kpi's address the importance of our 1) our impact on the environment, 2) social responsibility and human capital, 2) as well as a decent governance structure. See the next slides for further detail.



ESG policy Heijmans



Environment

 Safetu • Digitalisation / Production technology: several initiatives to BETTER Risk management & process improvement Oualitu of the organization improve efficiency of materials and impact on environment Digitalisation Energy: target to be CO2 neutral in 2023 SMARTER Production technology Materials: we aim for 100% circularity in new projects in 2023 ٠ • Energy SUSTAINABLE Materials Space: our developments are green, blue and safe Space

Key measures in previous years:

- Founder of "Matching Materials", an online market place to re-use construction materials
- First construction company to roll out 'sustainable packaging policy' in 2019, in 2020 all subcontractors work with fully recyclable packaging materials
- Innovation pipeline with focus on green energy generation (a.o. SONOB, light generating asphalt)
- Set up of Heijmans Energy to bundle energy initiatives: ambition towards smart city developer
- Annual reduction targets of CO2 emission a.o. by increased portion of electric equipment
- We develop showcase real estate projects with very high sustainability requirements

ESG policy Heijmans



6	BETTER	 Safety Risk management & process improvement Quality of the organization 	Safety: With our GO! Programme we aim for IF rate < 1 in 2023 Process improvement: strong focus on performance measurement
	SMARTER	Digitalisation Production technology	and customer satisfaction against clear targets
	SUSTAINABLE	• Energy • Materials • Space	Quality of the organization: HR policy to bind, attract & retain employees. Programmes for trainees, and senior mgmt (leadership)

Key measures in previous years:

- Despite strong focus on safety, IF rate rose from 3.3 to 3.7 in 2020
- Pro-active role in safety: leading role towards schools, clients, subcontractors, and partners
 - Since 2018, HR director part of Management Board. Further professionalism incl. rollout of Workday
 - Significant improvement seen in engagement scan of employees
 - Several programmes to improve vitality: sick leave to improved with 8% in 2021
 - Increased focus on diversity in our historically 'male dominated' (2020: 88%) industry. Two recent female appointments in Supervisory Board and one in Management Board to underline ambitions

Safetu

Digitalisation

• Energy

MaterialsSpace

Risk management & process improvement

Quality of the organization

Production technologu

ESG policy Heijmans



- Risk management & Process improvement
 - Full implementation of Corporate Governance Code, Compliance
 Office and Integrity commission
 - > Strong lines of defense, including Internal Audit and Risk Office
- Quality of the organization: Transparant interaction with stakeholders (incl Works Council and shareholders)

Key measures in previous years:

BETTER

SMARTER

SUSTAINABLE

- In addition to two-headed Executive Board, introduction of Management Board including Corporate Risk Officer, Corporate HR Officer and managing directors of 3 operating subsidiaries
 - Introduction of independent Risk Office and GRC model to challenge project teams and BoD decision making
 - Programmes to improve corporate culture: leadership & ownership, open & transparent
 - Low level of integrity issues, with clear measures in respective cases
 - Remuneration policy: Corporate Governance Code balanced with aim to award and retain talent



IGHT ART THE SWARM IN EINDHOVEN (WON THE IATIONAL STEEL AWARD 2020)

Dutch Construction Market

DUTCH CONSTRUCTION MARKET 33

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Nitrogen issue explained

- NL: 166 designated 'natura 2000' areas: nature areas protected by European law
- 118 with habitats sensible to nitrogen emissions
- Until May 2019, the "Program Approach Nitrogen" (PAS) allowed to include positive effects of future developments while calculating the net 'nitrogen impact' for obtaining permits under the Nature Conservation Act.
- This approach was dismissed by the Dutch Council of State in May 2019, and since then issuance of permits has come to a standstill.
- Restrictive conditions apply under new policy
- A lot of uncertainties and unclarities

DUTCH CONSTRUCTION MARKET 34

heijmans

Nitrogen: impact Heijmans

- Heijmans: Technical solutions / innovations are being explored
- Government: several upcoming need to be reconsidered with additional focus on 'compensation measures' in requirements
- Until now, no Heijmans projects in execution are cancelled / suspended
- However, pipeline of projects is heavily impacted, difference between 'tender market' and projects outside the tender process, e.g. with own land bank
- Impact on tender volume is mainly seen in Infrastructure, as contracting authorities need to consider whether / under which conditions their projects are permittable
- Projects outside the tender process are less affected: Heijmans has more options to propose compensating measures itself where necessary. However, this can impact costs and timing
- In all cases, clear governmental solutions on a short notice are still required

DUTCH CONSTRUCTION MARKET 35

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PFAS issue explained

- PFAS is a family name for 6.000 material, including Pfos, Pfoa and GenX and is being used for decades in all kind of applications
- PFAS is strong, mobile (especially in water) and hardly degradable
- · Hundreds of locations known in the Netherlands, with PFAS concentrations
- Limits apply that should be considered when re-using soil.
- Government has temporarily increased limits, permanent regulation expected soon
- Generally speaking, current limits are workable for Heijmans, main constraints in projects with impact on groundwater

DUTCH CONSTRUCTION MARKET

Dutch market

EIB (Dutch Institute Construction Sector) and Rabobank describe the following opportunities and trends:

- Pre Covid 19, the € 70 bln market grew with 4% in 2019, and the outlook for 2020 and 2021 was flat with growth envisaged in the maintenance and renovation segment and a decline envisaged in the new build market due to PFAS, nitrogen and new legislation related issues that lead to temporary delays in permits / start of tenders.
- Following Covid 19, Rabobank expected a 3% decrease in volume in 2020 and an additional 4% in 2021.

- EIB (January 2021) reported a 0,5% decrease of the sector in '20 and expects a 3,5% decrease in '21. Given overall macro-economic impact of Covid 19 and impact of earlier crises, current production levels remain relatively strong
- Considerable differences across subsectors remain (EIB), with renovation subsector showing strong growth as spending patterns shift from leisure to 'own house'
- New build sectors were relatively hard hit in 2020 due to all regulatory issues that led to delays in permits: residential -/- 10% and non residential -/- 5%
- Despite Nitrogen and PFAS issues, infra volume was flat in 2020, but uncertainties remain
- Demographic outlook (increasing housing shortage combined with stronger than anticipated population growth due to migration) remains strong
- Overall outlook for 2022-2025 for sector remains strong (+3,5% annually) but uncertain, as strong demographics could be hampered when consumer confidence or unemployment would be hit as result of the Covid crisis. Also, more visibility is required on nitrogen legislation.
- Innovation (industrialization, digitalization, sustainability, smart technologies) offer potential to drive up margins
DUTCH CONSTRUCTION MARKET 37

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Dutch housing market

Fundamentals have improved considerably since 2014 after 7 years of declining market:

- Historically low interest rates, increased consumer confidence and government policies (limiting tax deductibility and revised social housing policy) have resulted in an increased housing shortage: at least 800,000 new build houses to be realised before 2030 to fill current shortage of 300,000 homes and respond to further demographic growth and higher level of 1-person households;
- Traditionally high % of social housing is shifting towards bigger private sector (private rental and purchase property). Specific growth areas: Innercity development / transformation (mainly Randstad), affordable homes for starters and single person households. Main cities only able to fill in appr. half of the additional capacity and showing very strong price rises, therewith also growth expected outside cities where prices are lower.
- Targeted level (government) of at least 75,000 new houses per year will not be met until at least 2025 (2020: 55,000 > housing shortage increased to 335,000). Following reasons for lack of supply unless strong demand:
 - Government: delays in permit procedures, higher building aesthetics requirements, higher limits for nitrogen and PFAS, obligation to build without gas and new private quality assurance law
 - > Construction companies: cost price inflation due to increased demand for people and materials.
- Due to increased procurement prices and stronger regulatory requirement for new build houses, the price difference with existing home supply is increasing rapidly.

Dutch housing market

DUTCH CONSTRUCTION MARKET 38

140.000 400 15% 120.000 350 10% 100.000 300 80.000 250 5% 60.000 200 861 25.519 0% 40.000 150 20.000 100 -5% 50 2016-0 2016-1 2017-0 2017-0 2018-0 2018-0 2018-0 2018-0 2016 2016 2018 2018 0 2019 2018 201 mrt-06 nrt-19 r-09 nt-10 it-15 rt-16 1rt-18 nrt-20 nrt-21 ht-07 5rt-08 rt-13 4 Source: NVM annual update 2020 (January 2021)

Average sales price houses (in absolute amounts and annual growth rate)

Number of houses for sale

urce. Nym annuul upuale 2020 (January 2021) EEEEEEEEEEEEEEEEEEEEEEEEEEEEE

Expected annual growth in demand for homes and homes inventory, as well as homes shortage (2020-2050). *Source: Primos (2020)*



Supply of houses for sale has decreased sharply since 2014 and production of new build houses unable to meet strong demand ...

...as a result, house prices have increased rapidly, first in the Big 4 cities, but in 2020 the growth rate was even higher in suburbs.

Shortage is expected to increase until at least 2025, as current plan capacity is too low throughout the country.

Dutch housing market

Housing shortage in 2025 across the country

Growth in households across the country (2020-2025)



Source: Primos (2020)



NATIONAAL MILITAIR MUSEUM - SOESTERBERG

"Heijmans FY 2020 results: Strong financial results 2020"

Ton Hillen, CEO Heijmans N.V. Hans Janssen, CFO Heijmans N.V. February 12, 2021 ĥe<mark>ij</mark>mans



Safety



Trend in number of accidents (incl. subcontracting and temporary employees)

Trend in IF figure (own employees, including insourced employees)

	2016	2017	2018	2019	2020
Fatal accidents	0	1	0	1	0
IF (past 12 months)	3.7	3.7	3.9	3.3	3.7
# Accidents	94	77	87	84	85

IF- Injury Frequency = number of accidents resulting in absenteeism in the past 12 months / number of hours worked in the past 12 months 1,000,000 (Doel: IF < 1)



Highlights 2020 full year results

- Revenue and underlying EBITDA up by 9%
- Net result increases to € 40 million in 2020
- Order book stable at € 1.9 billion
- Balance sheet continues to improve: higher solvency ratio (28.8%), robust cash position
- Dividend proposal € 0.73 per share (pay-out ratio of 40%)

Property development: higher revenue and profit

$(x \in 1 million)$	H2 2020	H2 2019	2020	2019
Revenues	258	254	482	459
Underlying EBITDA	16	15	30	26
Underlying EBITDA margin	6,2%	5,9%	6,2%	5,7%
Order book	540	454	540	454

• Revenue increased to € 482 million in 2020 (2019: € 459 million)

- Houses sold 2,265 (2019: 2,128), with 1,242 of these sold to private buyers (2019: 1,233)
- Major developments on own land holdings positions, among others including in Zutphen, Uden, Amersfoort
- Well-filled pipeline due to major development rights in locations among others including Rotterdam-Zuid, Feyenoord City, Nieuw Kralingen in Rotterdam, The Hague South-West, Leidsche Rijn, Almere and Purmerend

Building & Technology: mixed picture

($x \in 1$ million)	H2 2020	H2 2019	2020	2019
Revenues	450	427	920	817
Underlying EBITDA	11	15	25	30
Underlying EBITDA margin	2,4%	3,5%	2,7%	3,7%
Order book	1.101	1.268	1.101	1.268

- High volume across the board
- Strong performance, particularly Residential Building and Services
- Amsterdam Court House near completion, delays and higher costs due to Covid-19
- In Non-Residential, a number of major works delivered for use
- Order book declined in 2020, however new large contracts are added in early 2021, including TU/Eindhoven (€ 60 million), University of Leiden (€ 71 million) and construction of ca. 500 homes in Eindhoven (ca. € 60 million)

Infra: delivers strong performance

(x ∈ 1 million)	H2 2020	H2 2019	2020	2019
Revenues	351	322	662	619
Underlying EBITDA	20	17	37	30
Underlying EBITDA margin	5,7%	5,3%	5,6%	4,8%
Order book	731	791	731	791

- Revenue increased up to € 662 million from € 619 million
- Particularly good year on the back of good volume combined with excellent project results
- Nitrogen emissions issue continued to cause delays in tenders for large infra projects
- Heijmans' chosen course in terms of project management and more differentiation in the project portfolio is paying off

Outlook: confidence for 2021

- Heijmans is in a good position for 2021 and looks to the future with confidence
- Nitrogen emissions issue and Covid-19 add some uncertainty with respect to clients' spending patterns, but the prospects in our sectors remain good
- Demand for homes and sustainable solutions are increasing
- Prospects maintenance market are good, specifically at Infra with respect to energy transition and dyke protection programmes
- Non-residential: reluctance with respect to offices and retail market
- Revenue in 2021 may be slightly lower due to temporary decline in revenue from nonresidential projects, profit at least at same level



KONINGSTUNNEL - THE HAGUE

Financing, Cash flow, Financial statements

Cash flow and financing

- Solid development of results and continued improvement working capital resulted in net cash position of € 37 million (2019: € 30 million net debt)
- Continued strong prefinancing in working capital and quick receivables collection
- Solvency improved 4% to 28.8%. Balance sheet robust
- In August 2020, Heijmans extended the € 121 million syndicated loan that was due to expire in
 - mid-2022 by a year to mid-2023 on the same terms
- Dividend proposal \in 0.73 / share; pay-out ratio of 40%, in line with policy

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Development net debt



Financing in place

The most significant financing arrangements include:

- € 121 mln in syndicated loan facility (see right column)
- € 42 mln in cumulative preference shares with a coupon of 7.21% and a perpetual tenor, subject to a conditional repayment scheme. Next dividend reset at start of 2024
- Appr. € 300 mln in guarantee facilities, of which 40-50% is used

In addition, several project financings in place in PPP and Property Development, both recourse and non recourse, as well as several operational and financial leases

Relevant details syndicated loan facility:

- Syndicate of Rabobank, ING, and ABN Amro;
- Extended in August 2020 until Mid 2023;
- Total commitment of € 121 mln;
- Margin grid applicable of 1.65% 3.25%, as of Q1 2019 at 2.25%;
- For applicable financial covenants, see slide 53.



Amounts in € millions	2020 FY	2019 FY
Reported Net debt	-37,2	30,4
Adjustments:		
Corrections IFRS 16	-81,1	-86,6
Net debt Joint Ventures	33,6	51,3
Net debt non recourse project financings Cumulative preference shares B	-40,3 -41,8	-79,6 -45,1
Other	-41,8	-43,1
Net debt covenants (A)	-164,9	-126,9
Reported EBITDA	89,8	62,0
Extraordinary items	5,3	8,4
EBITDA JV's	-9,8	7,9
Underlying EBITDA	85,2	78,3
Adjustments:		
Adjustments IFRS 15	-1,1	-0,6
Adjustments IFRS 16	-25,4	-23,9
Capitalised interest	1,6	1,7
EBITDA non recourse projects	-1,4	-1,4
Other	0,1	-1,6
EBITDA covenants (B) - Interest Cover	59,1	52,5
EBITDA from disposed subsidiaries	0,0	0,0
· · · · · · · · · · · · · · · · · · ·	- , -	-,-
EBITDA covenants (C) - Leverage Ratio	59,1	52,5
EBITDA covenants (C) - Leverage Ratio	<mark>59,1</mark> 4,9	<mark>52,5</mark> 4,7
Net interest		
Net interest Adjustments:	4,9	4,7
Net interest Adjustments: Capitalised interest	4,9 1,6	4,7
Net interest Adjustments: Capitalised interest Net interest joint ventures	4,9 1,6 0,6	4,7 0,7 0,7
Net interest Adjustments: Capitalised interest	4,9 1,6	4,7
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16	4,9 1,6 0,6 -2,5	4,7 0,7 0,7 -2,4
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other	4,9 1,6 0,6 -2,5 -2,3	4,7 0,7 0,7 -2,4 -2,5
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B	4,9 1,6 0,6 -2,5 -2,3 -3,1	4,7 0,7 0,7 -2,4 -2,5 -3,3
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other Net interest covenants (D)	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3 -1,1	4,7 0,7 0,7 -2,4 -2,5 -3,3 -0,3 -1,3
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3	4,7 0,7 0,7 -2,4 -2,5 -3,3 -0,3
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other Net interest covenants (D) Average net debt covenants (E)	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3 -1,1	4,7 0,7 0,7 -2,4 -2,5 -3,3 -0,3 -1,3
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other Net interest covenants (D)	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3 -1,1 -120,9	4,7 0,7 -2,4 -2,5 -3,3 -0,3 -1,3 -48,1
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other Net interest covenants (D) Average net debt covenants (E) Guaranteed capital reported	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3 -1,1 -120,9 268,3	4,7 0,7 0,7 -2,4 -2,5 -3,3 -0,3 -1,3 -1,3 -48,1 223,1
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other Net interest covenants (D) Average net debt covenants (E) Guaranteed capital reported Adjustments IFRS 15	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3 -1,1 -120,9 268,3 1,0	4,7 0,7 -2,4 -2,5 -3,3 -0,3 -1,3 -1,3 -223,1 0,9
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other Net interest covenants (D) Average net debt covenants (E) Guaranteed capital reported Adjustments IFRS 15 Adjustments IFRS 16 Guarantee capital for solvency ratio (F)	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3 -1,1 -120,9 268,3 1,0 0,0 269,3	4,7 0,7 -2,4 -2,5 -3,3 -0,3 -1,3 -1,3 -223,1 0,9 0,0 224,0
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other Net interest covenants (D) Average net debt covenants (E) Guaranteed capital reported Adjustments IFRS 16 Guarantee capital for solvency ratio (F) Reported balance sheet total	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3 -1,1 -120,9 268,3 1,0 0,0 269,3 930,6	4,7 0,7 -2,4 -2,5 -3,3 -0,3 -1,3 -48,1 223,1 0,9 0,0 224,0 898,4
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other Net interest covenants (D) Average net debt covenants (E) Guaranteed capital reported Adjustments IFRS 15 Adjustments IFRS 16 Guarantee capital for solvency ratio (F) Reported balance sheet total Adjustments IFRS 15	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3 -1,1 -120,9 268,3 1,0 0,0 269,3 930,6 -29,9	4,7 0,7 -2,4 -2,5 -3,3 -0,3 -1,3 -48,1 223,1 0,9 0,0 224,0 898,4 -36,3
Net interest Adjustments: Capitalised interest Net interest joint ventures Adjustments IFRS 16 Net interest non recourse project financings Interest cumulative preference shares B Other Net interest covenants (D) Average net debt covenants (E) Guaranteed capital reported Adjustments IFRS 16 Guarantee capital for solvency ratio (F) Reported balance sheet total	4,9 1,6 0,6 -2,5 -2,3 -3,1 -0,3 -1,1 -120,9 268,3 1,0 0,0 269,3 930,6	4,7 0,7 -2,4 -2,5 -3,3 -0,3 -1,3 -48,1 223,1 0,9 0,0 224,0 898,4

Financial covenants

	2020 FY	2019 FY
Leverage ratio (A/C) <3*	-2,8	-2,4
Interest cover ratio (B/D) >4*	-51,8	-41,6
Average Leverage ratio (E/C) <1*	-2,0	-0,9
Solvency ratio (F/G) > 22,5%	32,9%	28,9%
* A magative autoama in combination with a mariti	ve velling FRITDA is new	un itta d

* A negative outcome in combination with a positive rolling EBITDA is permitted

Well within covenants due to continued increase in rolling EBITDA and net cash position

FINANCIAL STATEMENTS

P&L

(x € 1 million)	H2 2020	H2 2019	2020	2019
Revenues	907	870	1.746	1.600
Property development	16	15	30	26
Building & Technology	11	15	25	30
Infra	20	17	37	30
Corporate/other	-3	-5	-7	-8
Underlying EBITDA	44	42	85	78
Adjustment operating result joint ventures	5	-5	10	-8
Write down on property assets	-2 -3	-5	-2	-5
Restructuring costs	-3	-2	-4	-3
Soil remediation	0	-1	0	-1
Book result divestments	1	1	1	1
EBITDA	45	30	90	62
Depreciation/amortisation	-17	-17	-34	-33
Operating result	28	13	56	29
Financial results	-2	-2	-5	-4
Share of profit of associates and joint ventures	-8	6	-11	10
Result before tax	18	17	40	35
Income tax	7	-2	0	-5
Result after tax	25	15	40	30

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FINANCIAL STATEMENTS

Balance sheet

in € mln.	31 December 2020	31 December	r 2019
Non-current assets			
Property, plant and equipment	45	42	
Rights of use leased assets	82	85	
Intangible assets	75	76	
Share in joint ventures and associates	73	64	
Loans to joint ventures	23	31	
Deferred tax assets	35	32	
	333	3	330
Current assets			
Strategic land portfolio	126	110	
Other inventory	89	95	
Construction work in progress	66	69	
Trade and other receivables	142	185	
Cash and cash equivalents	175	109	
	598	<u> </u>	568
Total assets	931	<u> </u>	898
Equity	226	5	178
Non-current liabilities			
Cumulative financing preference shares	39	42	
Interest-bearing loans	15	8	
Non current lease liabilities	61	65	
Provisions and non-interest bearing debts	42	40	
	157	·	155
Current liabilities			
Cumulative financing preference shares	3	3	
Current lease liabilities	20	21	
Trade and other payables	327	359	
Construction work in progress	170	154	
Provisions	28	28	
	548	<u> </u>	565
Total liabilities	931	L	898
Solvency rate based on guarantee capital ¹	29%		25%

1. Guarantee capital is defined as equity plus cumulative preference shares.



ELASTOCOAST - WADDENZEEDIJK

Case studies















One concept, Various applications

PROJECT: AEGON HEAD OFFICE THE HAGUE PILOT BE SENSE DATA DRIVEN SERVICES SECTOR: BUILDING & TECHNOLOGY > RESIDENTIAL SIZE: ROUGHLY 1.000 HOMES ANNUALLY START: N/A COMPLETION: N/A









SECTOR: INFRA > ASSET MANAGEMENT ORIGINAL CONTRACT SUM: APPR. € 120 MLN (100% SHARE) PROJECT 1: 10 YEAR MAINTENANCE AND UPGRADE CONTRACT FOR 1.350 MEDIUM VOLTAGE STATIONS START: 2019 / COMPLETION: 2029 PROJECT 2: UPGRADE OF ENERGY DISTRIBUTION NETWORK IN AMSTERDAM CITY CENTER / AMSTERDAM NORTH START: 2019 / COMPLETION: 2023



MAINCONTRACT SCHIPHOL AIRPORT

Appendices

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APPENDIX

Executive Board



Ton (A.G.J.) Hillen (1961), Member of the Executive Board as of 18 April 2012, Chairman of the Executive Board as of 1 December 2016. responsible for: General Affairs, Infrastructure, Property Development, Building & Technology, Innovation, HR / Management Development, Procurement, Sustainability



Hans (J.G.) Janssen (1967), member of the Executive Board / CFO as of 30 October 2017. He previously held financial positions at Unilever, and was recently CFO of Mediq. responsible for: Finance, Communication & Investor Relations, ICT, Legal Affairs, Pensions, Facility Management and Risk Management. Following the General Meeting in April 2021, Mr. Janssen will resign as CFO

Taxes

- The effective tax rate was minus 0.3% in 2020 (2019: 13.8%), strongly influenced by recognition of previously unrecognised losses
- At year-end 2020, Heijmans still had € 165 million in tax loss carry-forwards,
 € 36 million of which has not been recognised, while the remainder has already been recognised
- It is likely that, in the event of continued profitability, non-recognised losses will be recognised in the coming two years. Impact of recognition at nominal rate: € 9 million
- In current tax regime, tax losses can be carried forward until 2025, but this will be unlimited following adoption of new tax law
- Half the taxable profit is no longer eligible for tax loss compensation. Result: partial cash out from 2022.

APPENDIX

Property development process



Revenues recognition is based upon the progress of construction of sold property

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APPENDIX

Risk management approach

Policies and corporate philosophy gradually developed and implemented as from mid 2008:

- · Compact set-up with direct reporting to Executive management;
- Centralised organisation model: to act as 'One Company';
- Centralised tender management and procurement, with direct involvement executive management;
- Senior management bonus system based on corporate goals as well as business segment individual kpi's;
- Periodic review meetings for businesses and (relevant) projects.
 Both during tenders phase (go / no go) and execution phase to monitor project start up and 'stick-to-the-plan' approach;

- 'Best in class' project reporting providing good insight on project opportunities as well as risks, specific issues, cash flow and progress;
- Uniform risk classification for all projects into three categories.
 Direct involvement from Executive Board in large and complex projects in all phases;
- Culture of openness on project performance. Issues to be escalated asap to enable effective follow-up and support;
- High level of attention for cash management on all levels in the organisation ("Fit for cash" program);
- Implementation of uniform ERP landscape to improve control.
- Balance limitations of project size (over time) versus capacity. Partnering where required;
- Simplified legal structure with limited number of entities and managing directors
- Roll out of Chief Risk Officer within business segments, with an independent role opposed to project teams

APPENDIX

Towards one integrated ERP platform (SAP)

Objectives

- 1. Strengthen Control
- 2. Integrate Procurement
- 3. Improve efficiency in back office processes

Key changes

Integrated system / Centralized data management Data entry at source (orders, hours) Three way match, digital invoicing AP 1 project structure, also for integrated projects

- Successful deployed to all employees and now implemented in all business segments
- Proven project approach and timelines (Initiated in 2011, Blueprint Q4 2012, start roll-out 2013, implementation completed in 2018;
- Generic processes based upon SAP Best Practices (limited customization, using only industry-standard or industry-customized SAP processes & add-on tools);
- Invested TD: € 13 mln, limited to no impact on running IT costs (phase-out old systems);
- Top-down roll-out with dedicated change management;
- Phasing out of multiple decentralised ERP systems
- 2020: Implementation of SAP In House Cash completed
- 2020 and beyond: to exploit and leverage contribution to "real" business value (enhance performance, more uniform organization, improve operational efficiency and management information, integrating CRM, Go / No Go decisions).

APPENDIX

IFRS % of completion method



- Direct costing applied, i.e. the gross margin is recognized on the basis of the percentage of completion method.
- In this method, 50% of the gross profit is recognized half way the project, and 100% at completion.
- Suppose a EUR 100 mln with 10% gross margin and a 2 year construction period.
- What happens if a setback of EUR 10 mln is discovered?
- At t = 0 (for example in the final design stage), 10 mln should be deducted from future profits. The next two years of turnover will not contribute any gross margin
- At t = 1, 50% of the gross profit is already recognized in the previous year. EUR 5 mln should be deducted from future profits (in year 2 no gross margin contribution) and EUR 5 mln should be recorded as loss in the P&L
- At t=2 (just before completion) almost all gross profit has already been recognized as profits in previous year. The setback should be recorded as financial loss in year 2

APPENDIX

Project images in this handout

Slide	Project	Location	Business Segment
4	Heijmans One	Replaceable	Residential
10	Greenville resp. Maanwijk	Utrecht Leidsche Rijn resp. Leusden	Property Development / Residential
11	Student Housing Technical University	Eindhoven	Residential
12	Hart van Zuid PPP	Rotterdam	Non Residential / Property Development
13	Wind Park / Dyke Enhancement	Wieringermeer / Lauwersmeer	Infra (Centralised Projects)
14	Drinking water pipeline	Loosbroek	Infra Regions
18	Overview of innovations	Not applicable	All segments
20	Monument 'westerlicht'	Alkmaar	Residential (renovations)
22	Horizontal Direction Drilling	A.o. for grid operators	Infra (Specialisms)
24	Overview of innovations	Not applicable	All segments
26	Zuiderhaven	Harlingen	Property Development / Residential
28	Locks projects Infra	Different locations	Infra
32	Light art the swarm	Eindhoven	Infra (Specialisms)
40	National Military Museum	Soesterberg	Non-residential
42	Willemspoort Noord	Den Bosch	Property Development / Residential
48	Koningstunnel	The Hague	Infra (Centralised Projects)
52	De Leeuwenkuil	Rotterdam	Property Development / Residential
56	Elastocoast	Waddenzeedijk	Infra (Specialisms)
57	De Schoone Ley / HAGA	Den Haag	Property Development / Residential
58	Vertical	Amsterdam Sloterdijk	Property Development / Non Residential
59	New Amsterdam Court House PPP	Amsterdam	Non Residential (Projects)
60	European Medicines Agency	Amsterdam Zuidas	Non Residential (Projects)
61	BeSense Pilot Aegon	The Hague	Non Residential (Services)
62	Heijmans Huismerk (own label)	Utrecht	Residential
63	Renovation projects	Different locations	Residential
64	A9 Gaasperdammerweg PPP	Amsterdam	Infra (Centralised Projects)
65	A1 Apeldoorn / Azelo	Apeldoorn / Azelo	Infra (Centralised Projects)
66	Two contracts for Liander	Amsterdam	Infra (Regions / Asset Management)
67	Maincontracts Schiphol	Schiphol Airport	Infra (Regions / Asset Management)

CONTACT DETAILS

HEIJMANS N.V. PO Box 2 5240 BB Rosmalen, The Netherlands <u>www.heijmans.nl</u> <u>http://twitter.com/HeijmansNL</u> CONTACT: Guido Peters Investor Relations Heijmans +31 73 543 5482 gpeters@heijmans.nl

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